

LittleFish

Prohibited Products Policy

Contents

1. [About this policy](#)
2. [What are prohibited or restricted products?](#)
3. [How does LittleFish detect these products?](#)
4. [What are the consequences violating this policy?](#)
5. [Further Information](#)

1. About the prohibited and restricted products policy

1.1. Purpose

LittleFish, works hard to ensure we keep our buyer's trust and protect them from the sale of unsafe, illegal and otherwise unlicensed products when they shop on our marketplace.

The purpose of this policy is to support our sellers to work with us to ensure that there is no place for illegal products on LittleFish.

1.2. Scope

Prohibited products are those products that may never be sold on the LittleFish marketplace due to illegality whilst restricted products may be sold if certain criteria are met.

This policy sets out:

- Product categories that are prohibited from sale on the LittleFish marketplace;
- How sellers may identify such products;
- How LittleFish detects and prevents sale of such products; and
- The consequences to violating this policy.

1.3. Application

This policy applies to all sellers and products on the LittleFish marketplace.

2. What are prohibited products?

Prohibited products are banned from sale on LittleFish, specific prohibited product will vary per market, due to different local legal requirements. However, the following categories of products are always prohibited from sale on LittleFish:

- Narcotics / Drugs

- Weapons
- Currency
- Used Products
- Dangerous / Hazardous Products
- Counterfeit products, as outlined in the anti-counterfeit policy
- Live Animals

2.1. Restricted Products

Restricted products are products that are subject to local licensing and other requirements. Specific restricted products, will vary per market, but could include the following:

- Products that require proof of authenticity in order to distribute or sell;
- Products that require a license for import; and
- Products that require local permits i.e. food, alcohol, medicine etc. etc.

Restricted products may be sold subject to the seller providing LittleFish with the appropriate evidence of license / authority to sell, which may include: an import permit, a local regulatory license, a letter of authorization from the relevant manufacturer, brand or authorized distributor.

3. How does LittleFish detect prohibited products?

LittleFish is continuously monitoring products sold on the marketplace and works with sellers and buyers, to detect prohibited products.

- Product creation and content updates: when sellers create products, or edit existing listings, the listing is often subject to approval by LittleFish before they are published. Sellers will receive a notification of any and all irregularities on said products.
- Physical Inspection: We conduct random inspections of products from sellers, these can be conducted at any point and all sellers are required to comply.
- Reported Products: We encourage our buyers and other sellers to report goods on the marketplace, we then promptly investigate and take action.

4. Consequences of violation of policy

If a seller lists a prohibited or restricted product in violation of this policy and the law, LittleFish shall delist the products from sale and apply the appropriate financial penalties, as stated by the seller penalty policy.

LittleFish, may also at its discretion take further action, which may include, without limitation, the following:

- Arranging of immediate stock seizure by authorities;
- Suspending or terminating the seller on the marketplace;
- Withholding all payments to the seller;

- Destroying stock without re-imburement, to the seller's cost;
- Delivery of stock to the relevant authorities, without re-imburement to the seller and at the seller's cost; and/or
- Commencing legal action against the seller (the sale of counterfeit products may lead to criminal prosecution)

5. Further Information

If you have any questions about this policy, please complete the contact form available on our website.

End